

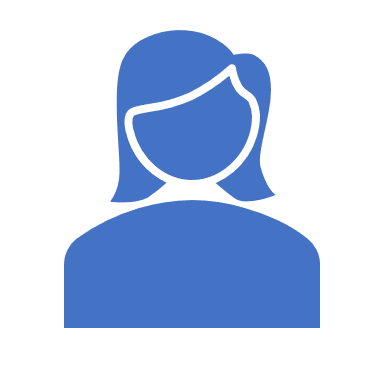
**Flu jabs**

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The staff have worked hard, and we have given over 80% of our flu jabs this year.

It’s not too late to book yours. If you are eligible for a flu jab, but haven’t yet booked in, please contact us to arrange an appointment.

**Staff update**

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We have welcomed some new staff members in the last few months:

Ayesha Madhia – GP

Janet Richardson – GP

Jan Compston -Practice Nurse

Katie Deighton- Operations Manager

**Missed Appointments**

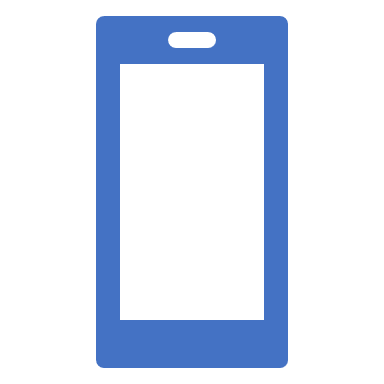
Over the last 3 months the amount of missed appointments were:

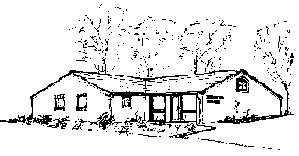
|  |  |
| --- | --- |
| August ’23 | 64 |
| September ’23 | 80 |
| October ’23 | 86 |

This has resulted in a loss of more than **35 hours** of clinic time.

We understand that you can’t always make your planned appointment, so we ask that you let us know so we can offer the slot to someone else. Even if it’s short notice, please tell us.

You can cancel your appointment in a number of different ways:

*  In person
* Telephone
* NHS app
* Message us via PATCHS (the link to this is on our website homepage)

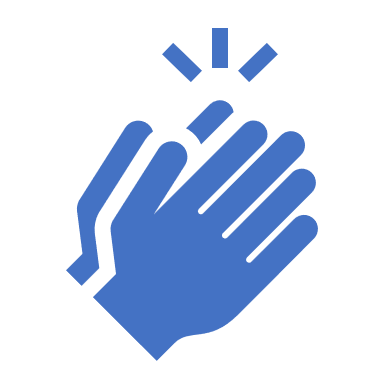


**GP Patient Survey 2023**

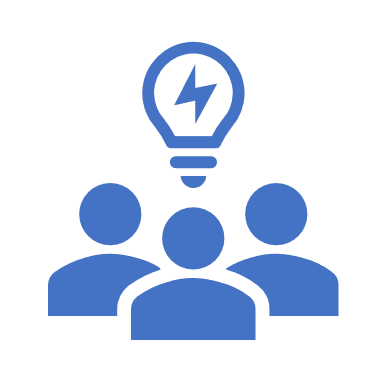


We are pleased to say that Longroyde Surgery has been ranked as Number 4 in the North East and Yorkshire region according to the annual GP patient survey.

This is wonderful news and reflects the effort and hard work that all our staff do daily.

Well done Team Longroyde!! 

**Patient Reference Group**



Are you interested in what we do at Longroyde?

Do you have ideas on how we can work better with our patients?

If this sounds like you, then why not join our group… We meet throughout the year to discuss feedback / any ideas / upcoming projects.

Leave your contact details with a member of our reception team and we will contact you with details of the next meeting.